



ASSUMPTION OF RISK

OWNER ACKNOWLEDGES AND IS AWARE THAT THE EMPLOYEES OF K9 LOFT ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE PETS THAT ARE STAYING AT K9 LOFT. IN ADDITION, OWNER ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES THAT MAY AFFECT A PET. OWNER ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR PET BY ALLOWING THEIR PET TO STAY AT K9 LOFT.

Home pick up and delivery

- Regular hours for home pickup and delivery are between 7:30 a.m. and 7:00 p.m. The basic delivery fee of \$14.00 is applicable for a radius of 10 miles from K9 Loft. Each additional mile will incur a charge of 50¢ per mile.
- Home pickup and delivery outside of regular hours will be by appointment only and will include an additional 50% of the computed delivery charge.

Daycare

- Daycare is available during normal operating hours which are: Monday - Friday from 7am – 7pm, Saturday 10am – 6pm, and Sunday 11am – 5pm.
- Daycare does not include meals.

Guest Profile

Every pet boarding at K9 Loft needs to have completed a Guest Profile before his/her first stay. This profile is designed so that we can get to know your pet on a personal level. K9 Loft wants to know how your pet engages with people, understand his/her preferences in being handled, get to know about his/her personality and utilize the profile information to determine what playgroup suits his/her best.

Vaccinations

- All Guests must be vaccinated for bordatella, distemper, parvo, and rabies. Proof of vaccinations is required prior to stay at K9 Loft.
 - Guests under seven months of age are required to show proof of vaccinations series administered at least one month prior to the first day of their stay.
 - Guests not meeting this requirement must be examined by their vet and receive a clearance of good health not more than 1 week prior to their stay and must select the Specialized Care Program.
- K9 Loft does not require guests to be on a regular flea treatment program however, if fleas are found on a Guest during check-in, a flea bath will be required at owners' expense.

Health

- Guests must not have been exposed to any contagious diseases within a 30 day period prior to check-in.
- Guests cannot have had a communicable illness of any kind for 30 days prior to check in.

Temperament

- Guests staying at K9 Loft must possess a temperament that allows K9 Loft staff members to be able to care for them. Allowances may be made for specific temperament issues, but the pet cannot pose a danger to staff members.

K9 Loft reserves the right to refuse service to any Guest for any reason at any time.